



## GENERAL MEETING AND THE FOUR PILLARS OF PLUMBING (PRODUCTS) FORUM

Thursday 17 May, 2018

Ontario, California

Program	
9.00am - 9:30am	Registration
9.30am - 11:30am	<b>World Plumbing Council General Meeting - All welcome</b>
12.00pm - 1.00pm	Lunch
Four Pillars of Plumbing Forum - Products	
1.00pm - 1:10pm	Welcome - Shayne La Combre Chair, World Plumbing Council
1.10pm - 1.30pm	Plumbing Product Certification - An overview Dave Viola, COO and Executive VP, The IAPMO Group
1.30pm - 1.50pm	Switzerland Hans-Peter Kaufmann, suissetec
1.50pm - 2.10pm	United Kingdom Kevin Wellman, CIPHE
2.10pm - 2.30pm	Water Efficiency Labelling Scheme (WELS) - Australia Dr Carol Grossman, WELS
2.30pm - 2.50pm	Australia Brett Lovett, Standards Australia
2.50pm - 3.10pm	Afternoon break
3.10pm - 3.30pm	New Zealand Peter Jackson, Plumbers, Gasfitters and Drainlayers Registration Board
3.30pm - 3.50pm	India BSA Narayan, Indian Plumbing Association
3.50pm - 4.10pm	Indonesia Shirley Dewi, IAPMO
4.10pm - 4.30pm	Mexico Jose Madrigal, IAPMO
4.30pm - 4.50pm	United States and Canada Lee Mercer, IAPMO
4.50pm - 5.00pm	Closing remarks



## SPEAKER PROFILES – FOUR PILLARS OF PLUMBING (PRODUCTS) FORUM



**David Viola**  
Chief Operating Officer and  
Executive Vice President  
**IAPMO**

Director Marketing and  
Communications  
**World Plumbing Council**

Dave Viola holds strategic and operational responsibility for a comprehensive array of IAPMO Group programs and services including product testing and certification, standards, training, and international projects focused on improvements to public health through sanitation and safe drinking water. He also provides leadership to IAPMO's strategic planning process and the implementation of strategic initiatives.

Dave served as a founding director for the Alliance for Water Efficiency (AWE), and currently serves as the World Plumbing Council (WPC) technical liaison to the World Health Organization (WHO), including the WHO Advisory Committee on Water Quality and the Life Course Program. Dave also chaired the American Society of Mechanical Engineers (ASME) Committee on Plumbing and served on the ASME Board of Standards.

Notably, Dave received the American Society of Sanitary Engineers Fellow Award, and works with the Bill Melinda Gates Foundation in developing an international standard for sustainable sanitation technologies for people worldwide who currently don't have access to safe, affordable sanitation.

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**Hans-Peter Kaufmann**  
Chief Executive Officer  
**Suissetec**

Suissetec CEO Hans-Peter Kaufmann was born in Schaffhausen, Switzerland in 1954. After completing his Swiss schooling and training as a teacher, he spent much of the 1980s developing Canton Schaffhausen's tourism organization. He then moved to Swissair, Switzerland's national airline, where he served as Vice President International Affairs Europe & North Africa. After two further posts in the aviation sector – as a Member of the Executive Management of EuroAirport Basel-Mulhouse-Freiburg and as Chief Operating Officer of the KLM-Alps airline – he joined the Group Executive Management of Winterthur Insurance (now AXA). He was appointed CEO of Suissetec, the umbrella association of technical building contractors in Switzerland and Liechtenstein, in 2006. And he is still fascinated every day by the vast range of activities of Suissetec's 3 400 member businesses.

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**Dr Carol Grossman**

Director Australia's Water  
Efficiency Labelling and  
Standards (WELS) program  
**Department of Agriculture  
and Water Resources**

Carol Grossman is Director of Australia's Water Efficiency Labelling and Standards (WELS) program in the Department of Agriculture and Water Resources, a position she has held since July 2016. She has been a professional public servant for more than 10 years in water resources and land management areas.

Dr Grossman holds a PhD in Biochemistry from the University of Wisconsin. She moved from the US to Australia in 1991 to take up a research position at the Commonwealth Scientific and Industrial Research Organisation and also served as a lecturer at the Canberra Institute of Technology.



**Brett Lovett**  
Senior Stakeholder  
Engagement Manager  
**Standards Australia**

Brett Lovett is a Senior Manager and leads half of Standards Australia's Stakeholder Engagement and strategic thought leadership work through the Agriculture, Energy, ICT, Manufacturing, Consumer, Education and Transport and Logistics sectors. Through Standards Australia, Brett and his team have delivered the world-first Digital Hospital Handbook, have pioneered work with APEC on the "Silver Economy" project, focusing on how standardisation can positively impact older people and their interaction with the economy, and most recently delivered an approved ISO project for an International Standard on Water Efficient Products. Brett was previously a Vice President of Citi Australia, leading Queensland's business through the transition from Banking to Wealth Management. Brett holds a Bachelor Degree in Politics from the University of Wollongong in NSW, and an MBA in Leadership and Communication from Deakin University in Victoria.



**Shirley Dewi**  
Senior Vice President of  
Quality Assurance and Client  
Services **IAPMO R&T**

Shirley Dewi is the Senior Vice President of Quality Assurance and Client Services for IAPMO R&T. She is responsible for maintaining accreditations for IAPMO, including overseeing the operations of ISO Management Systems Registration Services and the operations of Indonesia facility. She is based in IAPMO's world headquarters in Ontario, Calif., USA. Prior to joining IAPMO in 2007, Dewi was the Quality Manager for Bericap North America. She has been in quality-assurance industry for more than 17 years and in the third-party conformity assessment industry for more than 10 years.

Dewi is one of IAPMO's key staff members in the Water for Indonesia Now (WIN) Project, an effort supported by the United States Agency for International Development (US AID) and the International Trade Administration (ITA) to promote plumbing system standardization to ensure safe water delivery for Indonesian citizens. She is also one of the expert sources in the development of SNI 8153:2015 (Plumbing Systems for Buildings).

Dewi earned her business management degree from California State Polytechnic University Pomona in 1998. She is the liaison for IAPMO with various accreditation bodies and government agencies, such as the American National Standards Institute (ANSI), Standards Council of Canada (SCC), Entidad Mexicana de Acreditación (EMA), ANSI-ASQ National Accreditation Board (ANAB), Komite Akreditasi Nasional (KAN), U.S. Environmental Protection Agency WaterSense program, U.S. Environmental Agency Energy Star program, the city of Los Angeles and the state of Florida. She also serves as the voting member on the American National Standards Institute (ANSI) Accreditation Committee.